GMOペパポ"

Fiscal Year 2021 3rd Quarter

Results Presentation

GMO Pepabo, Inc. Stock code: 3633 (First Section of Tokyo Stock Exchange)



Sales rose and profit fell from a year ago,

reflecting the continued effects of declining stay-at-home demand.

- Recurring revenue services, Lolipop! and Color Me Shop, performed steadily.
- Profit fell due to increases in personnel expenses and promotion expenses, among other expenses.





Summary of Results in Q3 FY2021 Page 3

Progress in Q3 FY2021 and Outlook Page 26





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Summary of Results in Q3 FY2021

Summary of Results

Net sales continued to grow, rising 8.0% year on year, but operating profit fell 26.9% year on year due to increases in promotion expenses and other expenses.

Profit attributable to owners of parent declined 14.9% year on year, reflecting the posting of a gain on sale of businesses.

(Million yen)	Q3 FY2021 (nine months)	Q3 FY2021 (nine months)	Change	YoY
Net sales	8,293	8,958	+664	108.0%
Operating profit	965	706	-259	73.1%
Operating profit margin (%)	11.6	7.9	_	_
Ordinary profit	1,021	739	-282	72.4%
Profit attributable to owners of parent	627	533	-93	85.1%

Analysis of Change in Operating Profit

Operating profit was 706 million yen, down 26.9% year on year, reflecting increases in personnel expenses and promotion expenses, among other expenses.

(Million yen)



Analysis of Change in Operating Profit (in Detail)

The number of personnel and promotion expenses increased as e-commerce services rose.



Changes in Quarterly Net Sales

(100 million yen)



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Changes in Quarterly Operating Profit

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(100 million yen)



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Hosting	Net sales: 3,583 million yen		(104.1 %)		
	Operating profit:	1,088 million yen	(103.4 %)		
	Sales grew steadily, but	Sales grew steadily, but sales at SUZURI fell short of expectations.			
E-commerce Support	Net sales:	3,754 million yen	(123.4 %)		
	Operating profit:	884 million yen	(89.5 %)		
	Sales and profit fell from a year ago due to a decline in stay-at-home demand.				
Handmade Products	Net sales:	1,441 million yen	(95.7 %)		
	Operating profit:	168 million yen	(56.0 %)		
	The number of users and the amount of purchases of invoices increased. Operating profit improved significantly.				
Financial Support	Net sales:	145 million yen	(145.9 %)		
	Operating profit:	-113 million yen	(an increase of 116 million yen)		



Hosting business

Hosting business

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Hosting business (Lolipop!)

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Hosting business (MuuMuu domain)

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E-commerce Support business

E-commerce Support business

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E-commerce Support business (Color Me Shop)

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Note: The figures include those for the free plan, which was introduced in May 2021. 16

E-commerce Support business (SUZURI)

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Handmade Products business

Handmade Products business (minne)

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The Numbers of minne Creators, Works and App Downloads

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Gross Merchandise Value, Average Price of Orders, and Number of Orders (minne)

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Financial Support business

Financial Support business

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Trends in FREENANCE KPIs

Total amount of purchases of invoices



Trends in the Amount of Purchases of Invoices by FREENANCE

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The number of users is on an upward trend. The amount of purchases of invoices hit a record high.



Amount of Purchases of Invoices

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Progress in Q3 FY2021 and Outlook

Progress in Results in FY2021 by Segment

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(Million yen)		Forecast for FY2021	Results in Q3 FY2021	Progress	
		The entire business made steady progress chiefly due to a rise in spending by customer, among other reasons.			
Hosting	Net sales:	4,733	3,583	75.7%	
	Operating profit:	1,413	1,088	77.0%	
	The recurring revent expectations.	ue business performed ste	adily. Results at SUZURI fell	short of	
E-commerce Support	Net sales:	5,762	3,754	65.2%	
	Operating profit:	1,343	884	65.8%	
Both sales and profit fell from a year ago due to a decline in stay-at-home demand.			demand.		
Handmade Products	Net sales:	2,498	1,441	57.7%	
	Operating profit:	428	168	39.4%	
	The amount of purchases of invoices expanded. The loss was reduced.				
Financial Support	Net sales:	199	145	72.9%	
	Operating profit:	-200	-113	-	

Trends in EC-related services KPIs*

Trends in gross merchandise value

Trends in the number of sellers



* EC-related services: Total of three services Color me Shop and SUZURI and minne

Progress in E-commerce Initiatives in 2021

Color Me Shop focuses on linkage with GMO Pepabo's services and cooperation with regional entities. SUZURI and minne will continue to strive to improve KPIs.

	Initiatives in Q3	Initiatives in Q4
Color Me Shop	 Upgrading the free plan function Finding business partners through regional banks Holding seminars etc. for opening shops → The number of contracts exceeded 45,000. 	 Strengthening linkages with the Company's services Strengthening cooperation with regional entities, introducing ID payment Improving the convenience of the free plan → Upgrading from the free plan started on October 14.
SUZURI	 Adding items (dry T-shirts) Extending the period of a T-shirt sale (15 days) Expanding sales via social media → Sales in August hit a record high for a single month. 	 Adding items (backpacks, boa fleece clothing) Having a winter sale Holding events and running campaigns → The number of members reached a million on October 4.
minne	 Enhancing the function for searching for items Increasing the flow of goods via the Web and social media Holding special events → The number of buyers was on an upward trend in September. 	 Planning alliances and starting business alliances Continuing to enhance the search function and increase the flow of goods via the Web Increasing means of payment → Sales on October 10 hit a record high for a single day.

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GMO Pepabo, Inc. Stock code: 3633

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Questions and answers

(1) Click the **Raise Hand** button below the Zoom screen.

Note: You can cancel your questions by clicking the Lower Hand button.

- (2) The moderator will allow people to ask questions. If you are allowed to ask a question, **unmute** yourself.
- (3) Please ask your question.



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Reference Materials

Consolidated Statement of Income

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(Million yen)	Nine months of FY2020	Nine months of FY2021	YoY
Net sales	8,293	8,958	108.0%
Cost of sales	3,384	3,877	114.5%
Gross profit	4,908	5,081	103.5%
Selling, general and administrative expenses	3,942	4,374	111.0%
Of SG&A expenses, promotion cost*	618	817	132.0%
Operating profit	965	706	73.1%
(Operating profit margin)	11.6%	7.9%	_
Ordinary profit	1,021	739	72.4%
Profit before income taxes	1,008	836	82.9%
Income taxes	381	302	79.4%
Profit attributable to owners of parent	627	533	85.1%

* Promotion cost is the sum of advertising expenses, promotion expenses, and provision for point card certificates.

Consolidated Balance Sheet

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(Million yen)	FY2020	Nine months of FY2021	Change
Current assets	6,648	6,488	-159
Cash and deposits*	3,622	3,244	-378
Accounts receivable	2,556	2,745	+189
Non-current assets	1,562	1,866	+303
Total assets	8,211	8,355	+143
Current liabilities	5,640	5,357	-282
Accounts payable - other	2,110	1,895	-215
Advances received	1,993	2,156	+163
Non-current liabilities	27	213	+186
Net assets	2,544	2,784	+239
Liabilities and net assets	8,211	8,355	+143

* Cash and deposits include deposits paid to subsidiaries and associates.

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Company Profile
Make it more playful

Creative activities on the Internet are changing and the range of them is expanding. In this environment, we want to continue to take on challenges to create more interesting things. That passion is implied in our corporate philosophy.

We can make innumerable things more interesting. We can create interesting services and plans. We can enable users to have interesting experiences. We can work out ways to enjoy our jobs.

We will create more interesting things and make our jobs more interesting. We will continue to evolve ourselves.

Using the Internet to deliver new possibilities

In less than 20 years since we were established in 2003, Internet technologies have seen innovative advances. The ways people express themselves online have also changed, and uses of the Internet have expanded.

One of our missions is to always explore the possibilities of the Internet and continue to provide services that stimulate the creativity of people who express themselves.

Another important mission is, we think, to enable people, companies, and other things to develop their potential and to create environments where everyone can actively participate in a wide range of fields.

Company Information

Corporate Philosophy	Make it more playful			
Mission	Using the Internet to deliver new possibilities			
Established	January 10, 2003			
Share capital	262.22 million yen			
Representative Director and CEO	Kentaro Sato			
Head office	Cerulean Tower, 26-1 Sakuragaokacho, Shibuya-ku, Tokyo			
Branch	Tenjin Prime, 2-7-21 Tenjin, Chuo-ku, Fukuoka			
Office	Dai-2 NT Building 3-1 Uearatacho, Kagoshima			
Subsidiaries	GMO Creators Network, Inc. GMO Pepabo Guardian, Inc.			
Number of employees (consolidated)	462 (368 full-time employees, 94 temporary employees) (As of September 30, 2021)			

History

2001 November • Starts to provide Lolipop!				
2003 January Esta	ablished paperboy&co. Y.G. in Fukuoka.			
2004 March • Bec	comes a consolidated subsidiary of GMO Internet, Inc.			
May • The	e head office moves to Tokyo.			
2005 February	rts Color Me Shop, which provides an online shop opening/creation vice.			
2008 December • List	ed on JASDAQ (stock code: 3633)			
2012 January Sta	rts minne, a handmade products maret.			
2014 April • Rer	named GMO Pepabo, Inc.			
April • Sta	rts SUZURI, which provides a original goods creation and sale service.			
2019 February • Ma	kes GMO Creators Network, Inc. a consolidated subsidiary.			
December • List	ed on the Second Section of the Tokyo Stock Exchange			
2020 December • Ass	igned to the First Section of the Tokyo Stock Exchange			

Trends in the number of partners (employees)

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Number of partners



Main Service in Hosting Business (i)

Lolipop!

One of Japan's largest rental server services

Usage fee: A monthly fee of 110 yen or more

Number of contracts: 0.42 million

Main users: Individuals and small and medium-sized corporations

(As of September 30, 2021)

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Business model



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Main Service in Hosting Business (ii)

MuuMuu Domain

Domain name acquisition agency



MuuMuu Domain

ドメイン取得・秘管 ~ 価格一覧 ドメインを使う ~ お知らせ ~ サポート ~

Main Service in E-commerce Support Business (i)

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利用事例 サポート 運営ノウハウ 最新情報

ログイン

Color Me Shop

Creation of online shops



COLOR ME

Main Service in E-commerce Support Business (ii)

SUZURI

Creation and sale of original goods

Annual gross merchandise value: 2.44 billion yen (2020 result)

Number of creators: 0.53 million

Number of members: 0.99 million

(As of September 30, 2021)



SUZURI

ピックアップ

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PARKA

Main Service in Handmade Products Business

minne

One of Japan's largest handmade products markets

Buyer

Annual gross 14.91 billion yen (2020 result) merchandise value: 任事道具にこだわり1 Number of creators 0.79 million people and brands: 14.10 million Number of works: Number of app 13.06 million downloads downloads: (As of September 30, 2021) Business model Commission fee (revenue) 1. Buying a work minne





新規登録

利用者の調

マガジン

| フリーナンスについて |

FREENANCE

Support sole proprietors' business activities by providing immediate payment (factoring) and liability insurance.

Minimum amount of 10,000 yen, no upper limit invoice purchase: 3%-10% of invoice face value Commission rate: Main services: Anshin Hoshou (safe compensation) (free of charge) フリーランス・個人事業主を支える Immediate payment (commission rate is 53685 お金と保険のサービス 3% minimum) Income indemnity insurance, etc. (As of September 30, 2021) BALLAND

S FREENANCE

サービス マ

ご利用マニュアル



1. Sending the invoice

Business Development (from Recurring Revenue Business to Non-Recurring Business)

Based on stable, recurring revenue in the recurring revenue business, we are expanding the scale of services by making strategic investments in non-recurring revenue services, which are strongly expected to grow.



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Feature (Portfolio Management)

In addition to hosting, we have achieved growth in new core businesses, the E-commerce Support and Handmade Products businesses, and have established a portfolio-based management.

(100 million yen)



Sustainable Activities (ESG/SDGs)

We have determined three material sustainability issues and contribute to ESG management and the SDGs through business activities.

Under the corporate philosophy of "Make it more playful," we increase the output of humans through business activities and seek to enhance corporate value and solve social issues with every stakeholder to help achieve a sustainable society.

Consideration for the global environment and conservation of it through reduction of environmental impact



Support for people from all walks of life to increase human output



Strengthening governance for sound and transparent corporate management

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Please find our sustainability activities and concrete efforts on the websites below.



🖵 Sustainability data

https://pepabo.com/sustainability/data/

Dividends

	2018	2019	2020	2021 (Forecast)
Annual dividends per share (yen)	52.50	65.00	81.00	81.00
Payout ratio (%)	59.2	62.4	50.9	53.8

Note: The stock split of which the effective date is April 1, 2019 is taken into consideration.

Shareholder benefits

Benefit

Points and coupons that can be used for services provided by the Company, etc.

- Holding one unit (100 shares) or more Worth 1,500 yen
- Holding two units (200 shares) or more Worth 3,000 yen

BenefitCashback equivalent to a commission fee if a
shareholder buys or sells certain securities at
GMO CLICK securities

- Cashback on buying commission fees (limited to purchases of shares in the Company)
- Cashback on trading commission fees
 - Holding one unit (100 shares) or more 1,500 yen maximum
 - Holding two units (200 shares) or more 3,000 yen maximum

Notes on the Use of This Material

- This material is intended to offer insight into our Company and is not for the purpose of soliciting investment.
- We have taken reasonable care to ensure the accuracy of this material. However, there are inherent uncertainties in forward-looking statements, and we do not guarantee them.
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Contact information

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